

Massachusetts
Department of Workforce Development
Regional Workforce Investment Profiles



FY2004

Mitt Romney—Governor
Kerry Healey—Lt. Governor
Jane C. Edmonds—Director, Department of Workforce Development

FY2004 Workforce Investment Resources for Local Service Delivery

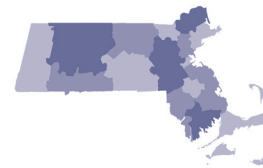
Commonwealth Corporation
The Schrafft Center
529 Main Street, Suite 110
Boston, MA 02129

© 2006

Table of Contents

- Introduction..... 1
- Table 1. Summary of State and Federal Resources 4
- Map of Workforce Investment Areas 5
- Table 2. Emerging Workforce..... 7
- Table 3. Transitional Workforce: One-Stop Career Centers 9
- Table 4. Transitional Workforce: One-Stop Career Centers, continued..... 13
- Table 5. Transitional Workforce: One-Stop Career Centers, continued..... 15
- Table 6. Transitional Workforce: Additional DTA Employment Services Programs 17
- Table 7. Transitional Workforce: Senior Community Service Employment Programs 19
- Table 8. Transitional Workforce: Department of Housing and Community Development 21
- Table 9. Transitional Workforce: MRC and DMH Programs..... 23
- Table 10. Incumbent Workforce..... 27
- Table 11. ABE/ESOL..... 29
- Table 12. Higher Education Enrollments and Degrees Awarded..... 31
- Table 13. Higher Education Enrollments by CIP Categories 33
- Table 14. Higher Education Degrees Awarded by CIP Categories 37
- Table 15. Comparison of FY2003 and FY2004 Resources 40
- Acronyms and Glossary 41

FY2004 Workforce Investment Resources for Local Service Delivery



Introduction

This document enumerates federal and state funds allocated to local workforce areas during fiscal year 2004—July 1, 2003 through June 30, 2004. The funding amounts reported in this document were available for workforce development within workforce areas and do not include any resources that state agencies may have used for administration and technical assistance.

The Workforce Investment Act of 1998 names an array of possible partners and programs to be considered in each state's workforce investment system. Almost all of those programs are included in this summary, with the exception of the services provided by the Job Corps, which has three locations in Massachusetts.

As much as possible, the information presented for each program or resource includes the program name, the amount of resources available during FY2004, and the number of people served during the same time period. Funding Notes for each table provide additional information about programs such as their source of funding, target population, services provided, and distribution of funds.

Workforce Segments

Tables in this report presenting the amount of resources and the numbers of people served are organized into four workforce segments:

- **Emerging Workforce:** In-school and out-of-school, at-risk youth age 14-21 that are, or soon will be, new entrants into the workforce.
- **Transitional Workforce:** Employed workers seeking new jobs, and unemployed individuals transitioning back into the workforce, including funding for individuals with multiple barriers to employment.
- **Incumbent Workforce:** Employed workers that need additional education and training in order to advance in or retain current employment.
- **ABE/ESOL:** Workers with needs in Adult Basic Education (ABE) or English for Speakers of Other Languages (ESOL).

A separate section provides information about higher education resources and outcomes, which are pertinent to multiple workforce segments.

FY2004 Workforce Investment Resources for Local Service Delivery

How Public Funds Are Distributed

Authorizing legislation for state or federally funded programs usually includes a description of how the funds will be distributed. Two common types of distribution are formula and competitive funds.

Formula Funds

Many funding sources authorized by the Congress or the Massachusetts Legislature are designated as formula funds to be distributed equitably across a geographic area (nationwide or statewide). Equitable distribution to states, or to local areas, is calculated based on a needs analysis formula. Different programs have different indicators of need such as unemployment rate, poverty rate, high school dropout rate, declining industries, public assistance caseloads, and homelessness. Different funding streams are distributed according to different geographic divisions such as school districts, counties, economic development regions, or workforce investment areas.

Competitive Funds

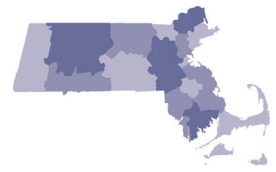
Several funding sources are designated as competitive funds to be awarded through a competitive procurement process. A competitive procurement process typically includes a published request for proposals (RFP), a bidder conference, and a proposal review process leading to selection of one or more service providers or grantees.

Total Funding Almost \$234 Million in FY2004

A total of \$233,985,083 was made available from state and federal governments for workforce development in FY2004, the fourth year of the Workforce Investment Act implementation in Massachusetts. The commonwealth provided approximately 27% of these funds and about 73% were provided by federal funds. It should be noted that a few programs listed in this summary combine state and federal resources, and the federal/state breakdown for specific activities has been estimated when possible. More than half of the total funds (55%) were targeted to the transitional workforce. The balance of the total funds was targeted to the three other workforce segments: emerging workforce (18%), ABE/ESOL (16%), and incumbent workforce (11%).

Total Funding: FY2004 Resources

	State		Federal		Total	
	\$	%	\$	%	\$	%
Emerging Workforce	\$5,867,512	9.3%	\$36,679,117	21.5%	\$42,546,629	18.2%
Transitional Workforce	\$14,194,805	22.4%	\$114,141,100	66.9%	\$128,335,905	54.8%
Incumbent Workforce	\$19,273,531	30.4%	\$7,238,372	4.2%	\$26,511,903	11.3%
ABE/ESOL	\$23,967,035	37.9%	\$12,623,612	7.4%	\$36,590,647	15.6%
TOTAL (% of Total)	\$63,302,883	27.1%	\$170,682,200	72.9%	\$233,985,083	



Federal Funding

Federal funding made up \$170,682,200, or 72.9% of local workforce development resources in Massachusetts during FY2004. More than two-thirds of federal funds (66.9%) were targeted to the transitional workforce and over a fifth (21.5%) to the emerging workforce. Conversely, 4.2% and 7.4% of federal funds were targeted to programs for incumbent workers and those for ABE and ESOL programs, respectively.

State Funding

The commonwealth provided \$63,302,883—or 27.1%—of local workforce development resources in FY2004. More than a third (37.9%) of the funds were targeted to those who attend ABE or ESOL classes and almost a third (30.4%) were targeted to the incumbent workforce. Almost a quarter of the funds were targeted to the transitional workforce (22.4%). A smaller portion was directed to the emerging workforce (9.3%).

FY2004 Summary of Workforce Investment Resources

Table 1, on the following page, lists the financial resources available during FY2004 for each of the four workforce investment segments—emerging, transitional, incumbent, and ABE/ESOL. It also shows the federal and state contribution for each program or funding source within each segment. The details of these resources, broken down by Workforce Investment Board area, are presented in Tables 2 through 11. See the map on page 5 for a delineation of workforce investment areas.

FY2004 Workforce Investment Resources for Local Service Delivery

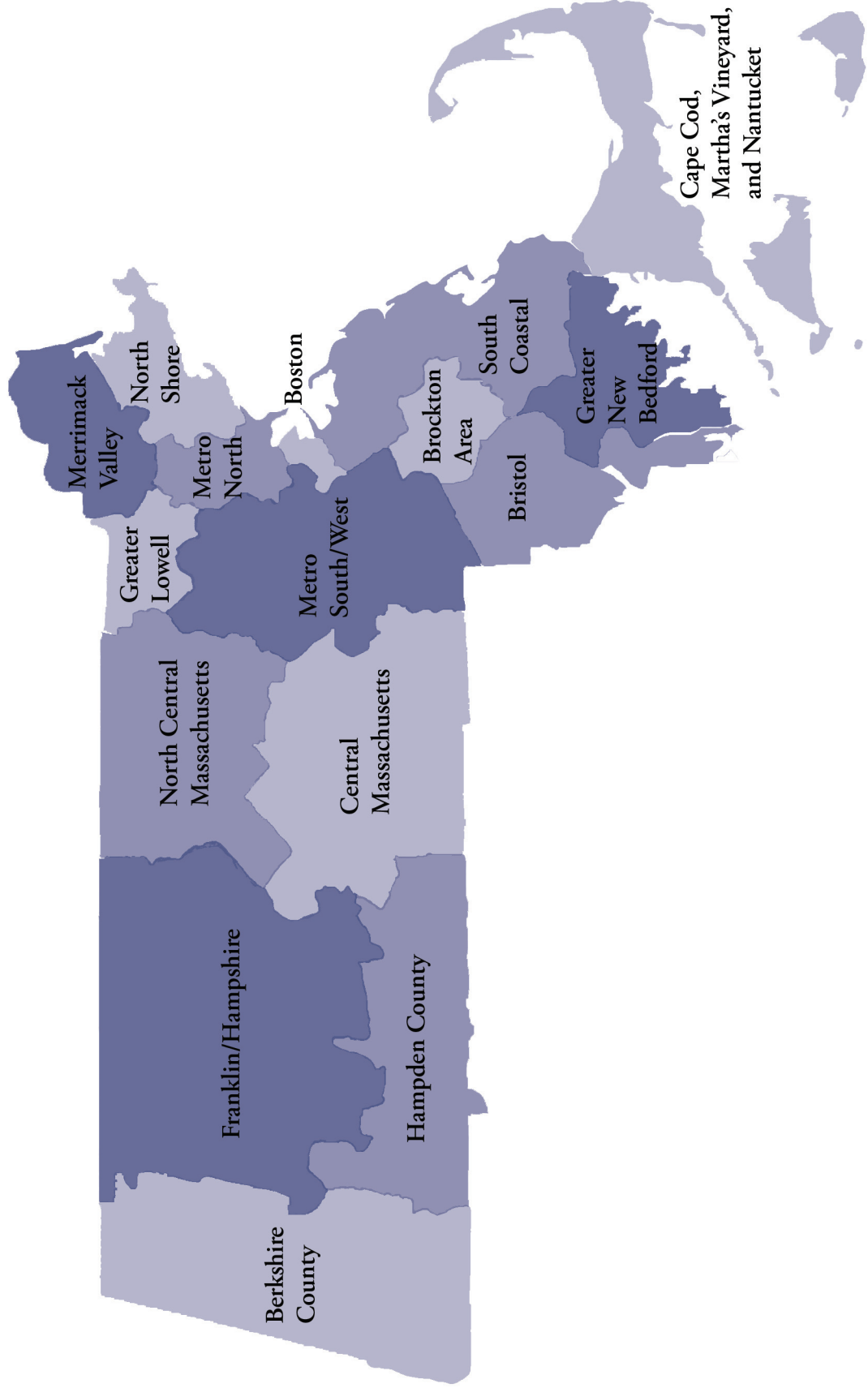
Table 1: Workforce Investment Resources Summary FY2004

		State Resources	Federal Resources	TOTAL	%
EMERGING WORKFORCE					
Table 2	Career & Technical Education: Secondary		\$11,374,411	\$11,374,411	
	Career & Technical Education: Post-Secondary		\$4,816,405	\$4,816,405	
	MCAS "Work and Learning" Remediation *	\$1,900,000		\$1,900,000	
	Connecting Activities	\$3,967,512		\$3,967,512	
	WIA Title I Youth Services		\$10,798,967	\$10,798,967	
	Youth Opportunity Grants		\$7,875,000	\$7,875,000	
	BEST for Older Youth		\$1,814,334	\$1,814,334	
	Emerging Workforce Total	\$5,867,512	\$36,679,117	\$42,546,629	18.2%
TRANSITIONAL WORKFORCE					
Table 3	Wagner Peyser-10% (OSCC: One-Stop Career Centers)		\$1,178,298	\$1,178,298	
	Wagner Peyser-90% (OSCC)		\$11,448,088	\$11,448,088	
	Wagner Peyser Re-Employment Services (OSCC)		\$650,000	\$650,000	
	Grants to Improve OSCC Services to the Disabled (OSCC)		\$681,921	\$681,921	
	One-Stop Career Center State Line Item (OSCC)	\$3,750,000		\$3,750,000	
Table 4	WIA Title I Dislocated Workers (OSCC)		\$9,807,921	\$9,807,921	
	WIA Title I National Emergency Grants - NEGs (OSCC)		\$13,099,862	\$13,099,862	
	WIA Title I Rapid Response Set-Aside (OSCC)		\$703,000	\$703,000	
	Trade Adjustment Assistance - TAA (OSCC)		\$11,137,064	\$11,137,064	
Table 5	WIA Title I Economically Disadvantaged Adults (OSCC)		\$7,774,560	\$7,774,560	
	Welfare-to-Work (OSCC)		\$1,081,376	\$1,081,376	
	TANF Employment Services Programs (OSCC)	\$2,475,673	\$6,366,016	\$8,841,689	
Table 6	Additional TANF Employment Services Programs	\$2,033,933	\$5,230,112	\$7,264,045	
Table 7	Senior Community Service Employment Program (SCSEP)		\$9,365,895	\$9,365,895	
Table 8	Community Service Block Grants (CSBG)		\$1,047,907	\$1,047,907	
	Job Links (HUD)		\$19,522,826	\$19,522,826	
	Moving to Work (HUD)		\$652,960	\$652,960	
Table 9	Services for Employment and Education (DMH)	\$5,935,199		\$5,935,199	
	Vocational Rehabilitation Program (MRC)**		\$14,393,293	\$14,393,293	
	Transitional Workforce Total	\$14,194,805	\$114,141,100	\$128,335,905	54.8%
INCUMBENT WORKFORCE					
Table 10	Workforce Training Fund Rounds 15, 16, 17	\$14,552,416		\$14,552,416	
	Workforce Training Fund Express Program	\$722,315		\$722,315	
	Lay-Off Aversion Management Assistance (Rapid Response)		\$29,375	\$29,375	
	Extended Care Career Ladder Initiative (ECCLI)	\$3,998,801		\$3,998,801	
	Nursing Career Ladder Initiative (NUCLI)		\$2,096,205	\$2,096,205	
	H1B Training Grants		\$3,599,143	\$3,599,143	
	Building Essential Skills through Training (BEST 1)		\$1,513,649	\$1,513,649	
	Incumbent Workforce Total	\$19,273,531	\$7,238,372	\$26,511,903	11.3%
ADULT BASIC EDUCATION: ABE & ESOL					
Table 11	ABE & ESOL	\$23,967,035	\$12,623,612	\$36,590,647	
	ABE/ESOL Total	\$23,967,035	\$12,623,612	\$36,590,647	15.6%
TOTAL FY2004 WORKFORCE INVESTMENT RESOURCES		\$63,302,883	\$170,682,200	\$233,985,083	100.0%
State/Federal Shares		27.1%	72.9%		

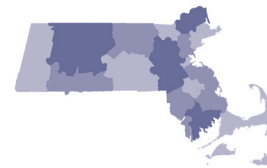
* Of total FY2004 MCAS academic support of \$10 million, only "Work & Learning" activities included in this summary. The FY2003 Workforce Investment Summary included the FY2003 total MCAS remediation funding of \$30 million.

** MRC resources are primarily federal; state funding could not be broken out for this report.

FY2004 Workforce Investment Resources for Local Service Delivery
Map of FY 2004 Local Workforce Investment Areas



FY2004 Workforce Investment Resources for Local Service Delivery



Funding Notes

Table 2: Emerging Workforce

Career and Technical Education

The count of secondary school students enrolled in Career and Technical Education includes those enrolled in a vocational program within a high school, a vocational school within a district, and a regional vocational–technical school. Figures for post-secondary Career and Technical Education include programs at public community colleges and a limited number of programs for years 13 and 14 at secondary schools. Career and Technical Education is funded through a number of local, state and federal sources, including the Perkins Vocational and Applied Technology Act.

MCAS Remediation

During the school year 2003-2004 the Massachusetts Department of Education (DOE) provided a total of \$1.9 million in state funds to be spent for MCAS Remediation work-and-learning activities for students in grades 11-14. Schools and other community-based organizations could apply for these competitively funded grants, which include an employment or connecting activity component. Most MCAS academic support funds are distributed by formula to school districts. Such funds are not included in this summary. (Total MCAS academic support funding was about \$9.75 million in FY2004. Total MCAS Remediation dollars of \$30 million were included in FY2003 Profiles.)

Connecting Activities

Connecting Activities is a Department of Education initiative designed to drive the work-based learning component of the commonwealth’s school-to-career system for youth. Through Connecting Activities, students achieve more learning hours by extending the classroom to the workplace while providing them an opportunity to develop strong employability skills on the job.

The Department of Education’s Connecting Activities program provides funds to hire school-based Employer Outreach Specialists to recruit companies to employ students, and to hire school-based Career Specialists to prepare students for employment with the companies. The amount of funds allocated for connecting activities in FY2004 was similar to that in FY2003—more than \$3.7 million—but it was targeted to those students who scored in the lower levels on the MCAS.

WIA Title I Youth Services

Youth Services under the Workforce Investment Act (WIA) provide for comprehensive year round workforce development services for youth 14-21 years. Youth services are coordinated through the One-Stop Career Centers (OSCC) and include the following elements: 1) tutoring and drop-out prevention strategies, 2) alternative secondary school services, 3) summer employment opportunities, 4) work experience, 5) occupational skill training, 6) leadership development opportunities, 7) supportive services, 8) adult mentoring, 9) follow-up services and 10) comprehensive guidance and counseling. The amounts shown are the formula funds that were allocated to local areas for FY2004. The total number of youth served (4,380) is a subset of the individuals served at OSCCs.

Youth Opportunity Grants

Youth Opportunity Grants, which are provided by the United States Department of Labor (USDOL), are used to increase the employment rate, high school graduation, and college enrollment rates for youth ages 14 to 21. This program targets comprehensive services to youth living in high poverty areas. Two urban communities in Massachusetts, Brockton and Boston, received grants of \$18 million and \$24 million respectively, for use over a five-year period through FY2005. It was estimated that \$4.5 million and \$3.4 million of these funds respectively were active in FY2004.

Building Essential Skills through Training (BEST Older Youth) Initiative

The BEST for Older Youth Initiative was designed to provide basic education, occupational skill training, and job readiness training to enhance services to older youth (ages 18 - 24). Funding permitted seven Workforce Investment Boards (WIB) to strengthen their services to youth, by establishing connections among the WIBs, OSCCs, adult basic education providers, Perkins grant recipients, occupational training providers, and other local youth stakeholders, in ways that would lead to long-term system building. These new alliances forged in workforce development are expected to improve services to youth in many regions. BEST youth were offered integrated curriculum that aligned basic skills remediation with vocational skills training, and job readiness preparation. The allocation was authorized by the Department of Workforce Development, its Division of Career Services and the Department of Education, through the earmark of performance incentive awards from WIA Title I, II and IV. The project continued until June 30, 2004, with most areas offering follow-up services to youth through alternative funding sources.

FY2004 Workforce Investment Resources for Local Service Delivery

Table 2: Emerging Workforce FY2004 Resources and Numbers Served, by Workforce Area

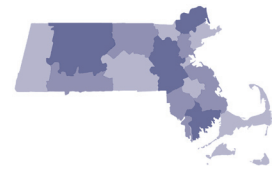
Workforce Area	Career & Technical Education Grades 9-12	Career & Technical Education Post-Secondary	MCAS Remediation Work/Learning Grades 11-14 *	Connecting Activities Grades 10-12	WIA Title I for Low-Income Youth	USDOL Youth Opportunity Grants	BEST Older Youth	Total Youth Funding **
	Resources #	Resources #	Resources #	Resources #	Resources #	Resources #	Resources #	Resources #
Berkshire County	\$250,492 1,230	\$154,671 1,354	\$10,600 41	\$148,167 437	\$213,820 82			\$777,750 3144
Boston	\$1,438,966 3,026	\$700,648 3,915	\$542,079 591	\$1,818,000 2,933	\$1,601,487 452	\$4,500,000 1,673	\$283,536 40	\$10,884,716 12,630
Bristol Country	\$524,661 4,318	\$423,033 3,473	\$274,249 217	\$190,890 973	\$779,685 359		\$184,450 52	\$2,376,968 9,392
Brockton Area	\$458,487 2,733	\$243,685 3,033	\$170,534 158	\$104,212 650	\$328,289 262	\$3,375,000 1,495		\$4,680,207 8,331
Cape and Islands	\$390,033 2,173	\$212,838 2,032	\$76,120 96	\$123,624 745	\$561,546 213			\$1,364,161 5,259
Central Mass.	\$994,148 6,859	\$247,210 2,794	\$100,000 426	\$189,981 1,408	\$722,451 249			\$2,253,790 11,736
Franklin/Hampshire	\$333,403 1,631	\$135,282 963	\$68,332 40	\$169,660 521	\$190,062 63		\$248,993 27	\$1,145,732 3,245
Greater Lowell	\$542,269 2,976	\$372,798 4,448	\$0 0	\$54,085 213	\$698,693 281		\$275,865 64	\$1,943,710 7,982
Greater New Bedford	\$445,473 3,291	\$0 0	\$79,170 188	\$128,169 1,169	\$1,096,095 427			\$1,748,907 5,075
Hampden County	\$1,367,993 3,812	\$813,457 7,334	\$396,950 714	\$349,056 1,446	\$1,207,324 507			\$4,134,780 13,813
Merrimack Valley	\$652,441 2,910	\$468,862 3,681	\$55,806 148	\$46,359 336	\$1,178,167 495		\$280,780 43	\$2,682,415 7,613
Metro North	\$950,236 4,191	\$0 0	\$60,000 196	\$150,000 302	\$521,590 205		\$284,365 89	\$1,966,191 4,983
Metro South/West	\$1,173,638 6,275	\$161,281 3,433	\$5,000 11	\$272,700 923	\$411,441 204			\$2,024,060 10,846
North Central Mass.	\$389,833 2,683	\$307,580 2,731	\$15,000 70	\$81,810 445	\$438,438 119			\$1,232,661 6,048
North Shore	\$724,793 3,156	\$354,290 4,151	\$27,360 40	\$90,577 316	\$462,196 165		\$256,345 69	\$1,915,561 7,897
South Coastal	\$737,545 4,666	\$220,770 1,873	\$18,800 11	\$50,222 90	\$387,683 297			\$1,415,020 6,937
TOTAL	\$11,374,411 55,930	\$4,816,405 45,215	\$1,900,000 2,947	\$3,967,512 12,907	\$10,798,967 4,380	\$7,875,000 3,168	\$1,814,334 384	\$42,546,629 124,931

Information Source:

DOE DOE DOE DCS Grantees CommCorp

* Includes only MCAS remediation funding related to “work and learning” activities, of the FY2004 MCAS academic support totals of \$9.75 million and 9,240 students.

** Total number of youth enrollments may include some youth served in more than one funding stream.



Funding Notes

Table 3: Transitional Workforce

One-Stop Career Centers (OSCC) FY2004 Labor Exchange Resources for Job Seeker and Employer Services

On the following pages, Tables 3 through 5 give an overview of funding available for services that were primarily delivered through the One-Stop Career Center system. Each table has a set of corresponding notes that explain the sources of funding.

One-Stop Career Center Funding Sources

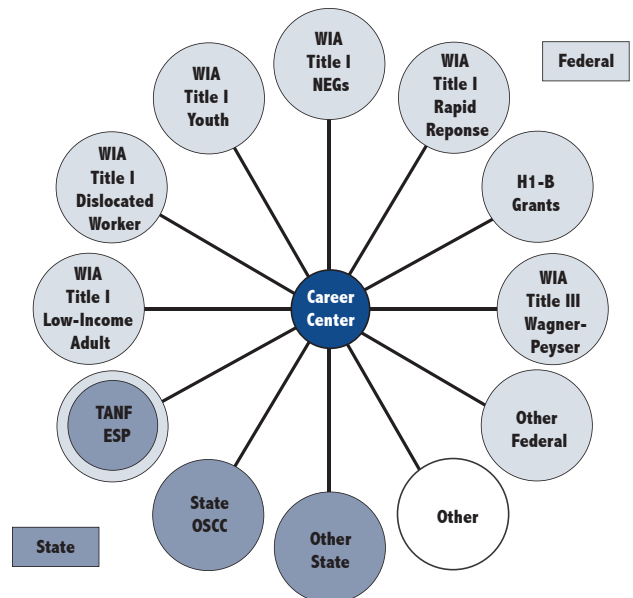
Funding flows to finance One-Stop Career Center (OSCC) services from various federal, state and private sources. Types of services provided by One-Stop Career Centers for individuals include job search assistance and access to online job listings, career counseling, coaching on job search skills, workshops on a variety of job search strategies, access to resources including PCs, reference materials, resume building software, and economic data, networking groups and job clubs, and unemployment insurance walk-in services. Services available to employers at OSCCs include access to qualified job applicants, applicant pre-screening, posting of jobs, assistance with small and large-scale recruitment activities, help planning job fairs, testing and assessment of job candidates, targeted mailings, rental of conference rooms, labor market information, and information on training grants and tax credits.

One-Stop Career Center State Line Item Grants

In 1994, the commonwealth received a five-year demonstration grant of \$11 million, funded by the USDOL, to pilot competitive One-Stop Career Centers. Boston, Hampden County, and Metro North implemented competitive One-Stop Career Centers in 1995 and participated in the demonstration grant, which, subsequently, also supported Brockton's selection of a One-Stop Career Center operator through a competitive process. In 1999, the final year of the grant, Massachusetts received and distributed additional resources for use in the continuing implementation of One-Stop Career Centers in the remaining twelve local areas. Full implementation of One-Stop Career Centers in all workforce investment regions was completed during the first year under the Workforce Investment Act (FY2000).

The state legislature supported the three original competitive Career Centers through a \$2.75 million grant in FY1998 and FY1999. Since FY2000, the state legislature has continued its support to the original competitive centers at \$2.75 million and added \$1 million to support the implementation, under WIA, of the One-Stop Career Centers in the remaining thirteen areas for a total of \$3.75 million. Additional resources are often secured by individual Career Centers or the state to support services for specific populations.

State and federal funding sources, including the Workforce Investment Act, require universal access to the services provided through One-Stop Career Centers. The principle of universal access maintains that any individual will have access to the OSCC system and to core employment-related services. Information about job vacancies, career options, student financial aid, relevant employment trends, and instruction on how to conduct a job search, write a resume, or interview with an employer is available to any job seeker in the U.S., or anyone who wants to advance his or her career. One-Stop Career Centers must demonstrate a reasonable effort to include, in their WIA programs and activities, members of varying demographic groups, including men and women, various racial and ethnic groups, individuals with disabilities, and different age groups. The Massachusetts Department of Workforce Development's Division of Career Services manages the state's 32 One-Stop Career Centers. At the regional level, oversight is provided by local Workforce Investment Boards (WIBs), comprised of business, government, education, labor and community leaders.



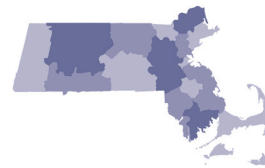
FY2004 Workforce Investment Resources for Local Service Delivery

**Table 3: Transitional Workforce
One-Stop Career Centers (OSCC) FY2004 Labor Exchange Resources for Job Seeker and Employer Services**

Workforce Area	Wagner-Peyser 10%	Wagner-Peyser 90%	Wagner-Peyser Re-Employment Services	USDOL Grants to Improve Ser- vices to the Disabled (Navigator/WIG)	One-Stop Career Center State Grant	Total One-Stop Career Center Universal Access	Total One-Stop Career Center Job Seekers	(Subset) UI Claimants	Total Employers
	Resources	Resources	Resources	Resources	Resources	Resources	# Served *	# Served	# Served
Berkshire County	\$22,388	\$218,658	\$25,593	\$66,344	\$76,924	\$409,907	4,184	1,780	307
Boston	\$108,993	\$1,058,948	\$52,655	\$8,000	\$1,104,675	\$2,333,271	20,269	9,674	666
Bristol County	\$66,103	\$642,238	\$47,687	\$66,436	\$76,923	\$899,387	11,535	6,186	867
Brockton Area	\$44,304	\$430,448	\$30,861	\$66,418	\$76,923	\$648,954	4,299	2,239	458
Cape and Islands	\$42,890	\$416,710	\$28,540	\$41,501	\$76,923	\$606,564	4,530	1,694	404
Central Mass.	\$98,034	\$952,481	\$48,469	\$2,644	\$76,923	\$1,178,551	14,514	8,021	1,177
Franklin/Hampshire	\$40,533	\$393,814	\$26,579	\$22,810	\$76,923	\$560,659	5,371	2,898	898
Greater Lowell	\$59,622	\$579,273	\$36,406	\$31,866	\$76,923	\$784,090	9,038	4,917	382
Greater New Bedford	\$37,706	\$366,339	\$30,861	\$25,000	\$76,923	\$536,829	8,214	3,348	591
Hampden County	\$78,357	\$761,298	\$43,851	\$24,955	\$675,675	\$1,584,136	19,618	6,872	1,470
Merrimack Valley	\$65,396	\$635,369	\$50,550	\$59,291	\$76,923	\$887,529	13,800	6,653	518
Metro North	\$138,804	\$1,348,585	\$56,431	\$66,344	\$969,650	\$2,579,814	18,145	8,927	1,539
Metro South/West	\$162,131	\$1,574,112	\$54,122	\$0	\$76,923	\$1,867,288	10,142	6,948	568
North Central Mass.	\$46,661	\$453,344	\$35,371	\$57,535	\$76,923	\$669,834	7,125	3,850	388
North Shore	\$73,644	\$715,506	\$40,423	\$60,942	\$76,923	\$967,438	11,625	5,877	539
South Coastal	\$92,732	\$900,965	\$41,601	\$81,835	\$76,923	\$1,194,056	9,437	5,410	1,676
TOTAL	\$1,178,298	\$11,448,088	\$650,000	\$681,921	\$3,750,000	\$17,708,307	164,396	78,836	11,896

Information Source is DCS for all columns

* OSCC counts of job seekers in FY2004 reflect some changes in federal reporting definitions.



One-Stop Career Center Universal Access—Total Served

A variety of employment-related services for employers and job seekers can be accessed through the commonwealth's thirty-two One-Stop Career Centers. The total number of job seekers served at One-Stop Career Centers in FY2004 was 164,396 people. This figure is a tally of all individuals who sought any level of service under any funding stream at a Career Center that was recorded on the Massachusetts One-Stop Employment System database (MOSES). Dislocated workers who completed a service at an off-site location (i.e. a Rapid Response Orientation at a company worksite) are included in the total. Because individuals may access services from more than one area, the total number served is higher than the non-duplicated number of individuals served.

WIA Title III (Wagner-Peyser) Employment Services (ES & UI)

Employment Services (ES): Title III of the Workforce Investment Act mandates that federal Wagner-Peyser Employment Service programs are a primary provider, in partnership with WIA Title I, of “universal access” to services at One-Stop Career Centers. The Department of Workforce Development’s Division of Career Services administers the Employment Service and is the lead state administrative entity for the One-Stop Career Centers in Massachusetts.

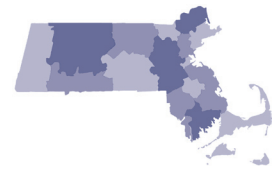
Re-Employment Services (RES) Grants

The USDOL Employment and Training Administration authorizes additional Wagner-Peyser funds annually to provide Re-Employment Services (RES) grants to states to augment formula funded Wagner-Peyser services to Unemployment Insurance (UI) Claimants. Allotments are based on each state’s relative share of the national UI claimant first payments.

Navigator/WIG Grants to Improve OSCC Services to the Disabled

Two USDOL grants, the Work Incentive Grant (\$25,000 per WIB) and the Program Navigator Grant (\$30,000+ per WIB), are designed to enhance access and increase services to customers with disabilities through the One-Stop Career Centers. They focus primarily upon increased employment and self-sufficiency for persons with disabilities by building capacity in each local area and by facilitating access to support services that enable the transition to employment. An additional \$6,000 is available to each WIB for the purchase of equipment and assistive technologies for use in the Career Centers.

FY2004 Workforce Investment Resources for Local Service Delivery



Funding Notes

Table 4: Transitional Workforce: (continued)

One-Stop Career Centers (OSCC) FY2004 Resources for Dislocated Workers, including TAA

WIA Title I Dislocated Workers

Title I of the Workforce Investment Act authorizes USDOL to fund dislocated worker employment and training activities. The Act specifies that dislocated worker employment and training activities will be offered through the One-Stop Career Centers. The amounts shown are the formula funds that were allocated to local areas for FY2004. Local grants are administered by local Workforce Investment Boards and Title I Fiscal Agents in each of the sixteen workforce investment areas; services are provided through the One-Stop Career Centers. The Department of Workforce Development’s Division of Career Services (DCS) oversees the Title I formula grants for adults and dislocated workers in FY2004.

National Emergency Grants (NEGs)

USDOL provides WIA Title I discretionary grants on a competitive application basis for local services to dislocated workers affected by mass layoffs and plant closings. DCS, in conjunction with the affected company, the affected workforce, the local Workforce Investment Board and the Title I fiscal Agent, develops applications for NEGs. NEG grants typically last 24 months or more and provide a range of reemployment services customized to the affected workforce. Several large NEG grants were awarded in FY2004. The amounts shown are the funds that were expended or obligated in FY2004.

Rapid Response Set-Aside (RRSA)

Of the state’s WIA Title I Dislocated Worker allotment 25% is reserved to provide statewide Rapid Response assistance to workers dislocated in mass layoffs and plant closings. The Statewide Rapid Response Team, administered by the DCS, includes five regional teams (Western, Central, Northeast, Southeast, and Greater Boston) that initiate on-site services as soon as information about a layoff is received. On-site services include orientation meetings coordinated with OSCC staff to provide workers with information about OSCC services, resume preparation assistance, unemployment insurance information, information about health care coverage, and referral to additional services at One-Stop Career Centers. Rapid Response Set-Aside Grants are state rapid response funds set-aside for local areas to access when formula funding to local Title I Dislocated Worker programs at OSCCs is not adequate to meet demand due to widespread layoff activity, mass layoffs or plant closings. Set-aside funds can be accessed to serve workers from one or more smaller firms, or to offer services to larger layoff groups while a national emergency grant to serve the workers is being prepared and considered by USDOL. The amounts shown are the funds that were expended or obligated in FY2004.

Trade Adjustment Assistance (TAA)

The Trade Adjustment Assistance (TAA) Act included provisions for USDOL to make training adjustment assistance funds available to workers laid off from firms certified by USDOL as experiencing declines in production due to competition of imports or due to U.S. firms shifting production to non-U.S. locations. The amounts shown reflect actual TAA expenditures in FY2004. These resources are accessed by impacted workers through One-Stop Career Centers.

FY2004 Workforce Investment Resources for Local Service Delivery

**Table 4: Transitional Workforce (continued)
One-Stop Career Centers (OSCC) FY2004 Resources for Dislocated Workers, Including TAA**

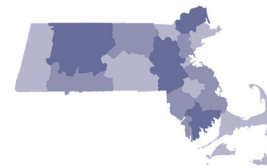
Workforce Area	WIA Title I for Dislocated Workers		National Emergency Grants (NEGs)*		Rapid Response Set Aside (RR)		Total NEG & RR Set-Aside **		Trade Adjustment Assistance (TAA)		Total Dislocated Workers***	
	Resources	# Served	Resources	Resources	Resources	# Served	Resources	# Served	Resources	# Served	Resources	Resources
Berkshire County	\$242,256	216	\$0	\$0	\$0	113	\$0	113	\$323,746	71	\$566,002	\$566,002
Boston	\$950,388	250	\$115,578	\$0	\$0	536	\$115,578	536	\$567,832	353	\$1,633,798	\$1,633,798
Bristol County	\$702,247	581	\$330,791	\$0	\$0	321	\$330,791	321	\$1,241,245	389	\$2,274,283	\$2,274,283
Brockton Area	\$392,317	164	\$0	\$0	\$0	92	\$0	92	\$135,981	39	\$528,298	\$528,298
Cape and Islands	\$289,334	135	\$470,000	\$0	\$0	102	\$470,000	102	\$11,009	3	\$770,343	\$770,343
Central Mass.	\$732,652	252	\$844,336	\$180,000	\$180,000	280	\$1,024,336	280	\$1,015,644	172	\$2,772,632	\$2,772,632
Franklin/Hampshire	\$264,814	131	\$0	\$20,000	\$20,000	120	\$20,000	120	\$283,906	40	\$568,720	\$568,720
Greater Lowell	\$612,014	254	\$0	\$323,000	\$323,000	221	\$323,000	221	\$366,218	89	\$1,301,232	\$1,301,232
Greater New Bedford	\$522,762	341	\$478,913	\$0	\$0	457	\$478,913	457	\$286,961	251	\$1,288,636	\$1,288,636
Hampden County	\$726,767	672	\$2,415,912	\$50,000	\$50,000	537	\$2,465,912	537	\$2,000,406	304	\$5,193,085	\$5,193,085
Merrimack Valley	\$898,406	454	\$1,746,256	\$0	\$0	1,494	\$1,746,256	1,494	\$3,460,628	626	\$6,105,290	\$6,105,290
Metro North	\$965,098	366	\$2,458,194	\$130,000	\$130,000	580	\$2,588,194	580	\$378,350	111	\$3,931,642	\$3,931,642
Metro South/West	\$928,810	579	\$3,315,637	\$0	\$0	677	\$3,315,637	677	\$247,001	85	\$4,491,448	\$4,491,448
North Central Mass.	\$491,377	266	\$0	\$0	\$0	59	\$0	59	\$468,235	87	\$959,612	\$959,612
North Shore	\$531,589	309	\$928,245	\$0	\$0	212	\$928,245	212	\$263,044	67	\$1,722,878	\$1,722,878
South Coastal	\$557,090	105	\$0	\$0	\$0	69	\$0	69	\$86,860	27	\$643,950	\$643,950
TOTAL	\$9,807,921	5,075	\$13,099,862	\$703,000	\$703,000	5,870	\$13,802,862	5,870	\$11,137,064	2,714	\$34,747,847	\$34,747,847

Information Source is DCS for all columns

* Some NEG grants include funds to provide training vouchers to participants from multiple workforce areas. The trainees are counted in the workforce area where they received services but the training voucher expenditures are counted only in the area that administers the NEG grant.

** NEG and Rapid Response Set Aside resources are combined because these funds typically serve a given population in succession, starting with Rapid Response Set Aside funds. An individual may receive services from one or both funding streams.

*** The workers served in Dislocated Worker/TAA programs are included in the overall OSCC job seeker count on Table 3.



Funding Notes

**Table 5: Transitional Workforce: (continued)
OSCC Low Income Adults & TANF Recipients**

WIA Title I Economically Disadvantaged Adults

Title I of the Workforce Investment Act authorizes USDOL to fund employment and training activities for economically disadvantaged adults. The Department of Workforce Development’s Division of Career Services (DCS) administers the Title I formula grants for adults and dislocated workers, and the FY2004 amounts allocated to each local area is presented in Table 5. Local grants are administered by local Workforce Investment Boards and Title I Fiscal Agents in each of the sixteen workforce investment areas and services are provided through the One- Stop Career Centers.

Department of Transitional Assistance-Employment Services Program (ESP)

The Employment Services Program (ESP) is a statewide program administered by the Department of Transitional Assistance (DTA) to assist recipients of federal Temporary Assistance to Needy Families (TANF) in transitioning to employment that will provide them with economic self-sufficiency. The following ESP programs are contracted to the One-Stop Career Center system.

Job Placement for TANF Recipients (ESP)

DTA contracts with DCS to provide job placement services for TANF recipients at each of the One-Stop Career Centers, which is termed the Employment Services Program (ESP). Job placement services may include a) Basic Job Search for recipients who have previous work experience and no serious barriers to employment; b) Structured Job Search geared to individuals who have no work experience or are returning to the labor market after a lengthy absence; and c) Job Upgrades for recipients who are working either part-time or full-time to realize a minimum 10% annualized salary increase.

Skills Training and Education for TANF Recipients (ESP)

DTA contracts with the One-Stop Career Center system to implement a portion of their Employment Services Program (ESP), which provides skills training and education followed by job placement services for TANF recipients. Training programs are predominantly short-term (4-12 weeks).

Post Placement Services for TANF Recipients (ESP)

DTA contracts with the One-Stop Career Center system to implement a portion of their Employment Services Program (ESP), which provides post-placement services for TANF recipients to promote job retention and career advancement.

Welfare-to-Work

The U.S. Personal Responsibility and Reconciliation Act of 1996, commonly referred to as the Welfare Reform Act, provided time-limited Temporary Assistance to Needy Families (TANF) and established the “work first” focus of employment and training programs for TANF recipients. The U.S. Department of Labor’s Welfare-to-Work program provided additional resources for states in their efforts to transition welfare recipients from dependence to long-term economic self-sufficiency.

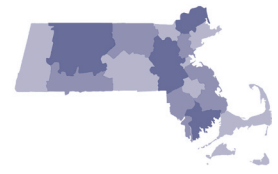
FY2004 Workforce Investment Resources for Local Service Delivery

**Table 5: Transitional Workforce (continued)
One-Stop Career Centers (OSCC) FY2004 Resources for Job Seeker, Worker and Employer Services**

Workforce Area	WIA Title I for Low-Income Adults		Job Placement Services for TANF Recipients		Skills Training & Education Services for TANF Recipients		Post Placement Services for TANF Recipients		USDOL Welfare-to-Work Grants		Total Low-Income & TANF Adults Resources *	
	Resources	# Served	Resources	# Served	Resources	# Served	Resources	# Served	Resources	# Served	Resources	# Served
Berkshire County	\$171,818	75	\$162,600	96	\$139,683	101	\$26,739	36	\$0	0	\$500,840	0
Boston	\$1,156,077	342	\$512,700	667	\$353,694	453	\$83,614	362	\$364,443	140	\$2,470,528	140
Bristol County	\$554,326	130	\$294,000	398	\$118,809	299	\$19,807	97	\$0	0	\$986,942	0
Brockton Area	\$233,237	82	\$102,700	138	\$106,713	76	\$25,563	160	\$0	0	\$468,213	0
Cape and Islands	\$468,029	101	\$200,900	59	\$65,940	38	\$15,330	1	\$0	0	\$750,199	0
Central Mass.	\$510,011	89	\$601,500	457	\$200,745	187	\$50,126	107	\$0	0	\$1,362,382	0
Franklin/Hampshire	\$122,838	31	\$190,500	119	\$82,327	34	\$17,612	29	\$0	0	\$413,277	0
Greater Lowell	\$487,465	90	\$259,500	209	\$248,542	246	\$47,395	239	\$16,561	20	\$1,059,463	20
Greater New Bedford	\$880,080	276	\$548,600	602	\$126,222	122	\$26,093	34	\$15,971	20	\$1,596,966	20
Hampden County	\$912,733	410	\$1,052,600	774	\$478,747	840	\$88,692	291	\$126,828	80	\$2,659,600	80
Merrimack Valley	\$841,207	284	\$560,100	411	\$134,026	219	\$37,563	8	\$513,357	190	\$2,086,253	190
Metro North	\$440,818	171	\$300,700	217	\$135,976	194	\$35,655	12	\$0	0	\$913,149	0
Metro South/West	\$211,468	67	\$156,000	152	\$104,762	52	\$26,093	113	\$0	0	\$498,323	0
North Central Mass.	\$314,092	97	\$225,100	168	\$93,252	117	\$20,323	24	\$0	0	\$652,767	0
North Shore	\$125,948	143	\$437,300	175	\$97,154	133	\$24,915	156	\$0	0	\$685,317	0
South Coastal	\$344,413	38	\$143,800	96	\$46,626	53	\$14,351	190	\$44,216	25	\$593,406	25
TOTAL	\$7,774,560	2,426	\$5,748,600	4,738	\$2,533,218	3,164	\$559,871	1,859	\$1,081,376	475	\$17,697,625	475

Information Source: DCS DTA ESP DTA ESP CommCorp

* The adults served in Low-Income Adult/TANF programs are included in the overall OSCC job seeker count on Table 3.



Funding Notes

Table 6: Transitional Workforce: (continued) Additional Employment Services for TANF Recipients

Note: In addition to the DTA services contracted to the OSCC system, DTA supports additional services across a spectrum of workforce development service providers and community-based organizations

Young Parents Program

The DTA Employment Service Program (ESP) contracts with 35 community-based public/nonprofit organizations to implement the Young Parents Program (YPP). YPP serves pregnant and/or parenting TANF recipients between the ages of 14 and 21 who have not attained a high school diploma or its equivalent. YPP services include Assessment, Adult Basic Education, preparation for General Education Diploma (GED) testing, Life and Parenting Skills, Counseling, Prevocational activities, Job Development, Job Placement and Follow-up services.

Refugees and Immigrants

Through an Interagency Service Agreement between the Department of Transitional Assistance and the Massachusetts Office of Refugees and Immigrants (MORI), DTA supports job search, job placement, and post-employment services to non-English and non-Spanish speaking former refugees and/or immigrants currently receiving Transitional Aid to Families with Dependent Children (TAFDC). Services are provided in recipients' primary language and take into consideration culturally sensitive approaches to overcoming barriers to employment.

Supported Work Providers

The DTA Employment Service Program (ESP) contracts with community-based public/non-profit organizations to serve recipients with considerable barriers to employment. The Supported Work Program places recipients in highly supportive work sites where they earn subsidized wages in addition to receiving a reduced TAFDC grant while transitioning into an unsubsidized job. The program components are pre-worksite training (30-90 days); worksite placement (2-5 months); job placement and follow-up services that include English for employment/employment retention (30-90 days after entering unsubsidized employment).

Access to Jobs

Through an Interagency Service Agreement with the DTA ESP, the Executive Office of Transportation and Construction operates the Access to Jobs program. The program establishes a coordinated system for provision of information, transportation planning, transportation problem solving and immediate transportation services to current and former recipients who are transitioning into the labor force. The primary goal of the program is to provide a variety of efficient, cost-effective modes of commuting to work, eliminating transportation as a barrier to employment.

Community College Voucher Program

Under an Interagency Service Agreement with the Executive Office of Community Colleges, the Community College Voucher Program (CCVP) provides certificate and non-certificate short-term (4-16 weeks duration) training programs integrating academic and occupational learning as well as providing assistance with job placements.

Vocational Rehabilitation for Individuals with Disabilities

Through an Interagency Service Agreement, the Massachusetts Rehabilitation Commission provides disabled TANF recipients with comprehensive career assessment and counseling, rehabilitative technology, short-term vocational training and on-the-job training, job placement and follow-up services. Participation in this program is voluntary. It was designed for recipients who are motivated to find a way to work despite mental and/or physical disabilities.

FY2004 Workforce Investment Resources for Local Service Delivery

Table 6: Transitional Workforce (continued) FY2004 Additional Employment Service Programs (ESP) for TANF Recipient

Workforce Area	Young Parents Program	Refugees and Immigrants	Supported Work Providers	Access to Jobs (Transportation)	Community College Voucher Program	Vocational Rehabilitation for Disabled TANF	Total Additional ESP
	Resources	Resources	Resources	Resources	Resources	Resources	Resources
Berkshire County	\$91,500		\$97,900	\$5,549			\$194,949
Boston	\$186,600	\$67,933	\$259,075	\$32,186		\$26,000	\$571,794
Bristol County	\$440,850		\$462,200	\$9,982			\$913,032
Brockton Area	\$98,500		\$164,575	\$4,136			\$267,211
Cape and Islands	\$51,550		\$0	\$5,492			\$57,042
Central Mass.	\$355,700	\$65,533	\$175,825	\$25,877			\$622,935
Franklin/Hampshire	\$0		\$32,605	\$2,689			\$35,294
Greater Lowell	\$172,050		\$190,375	\$1,392	\$125,778		\$489,594
Greater New Bedford	\$266,850		\$707,640	\$5,818			\$980,308
Hampden County	\$593,200		\$649,750	\$28,377	\$174,223		\$1,445,549
Merrimack Valley	\$227,100		\$235,950	\$693			\$463,743
Metro North	\$297,050	\$66,533	\$137,925	\$15,254			\$516,762
Metro South/West	\$37,650		\$13,660	\$0			\$51,310
North Central Mass.	\$77,050		\$111,625	\$7,262			\$195,937
North Shore	\$138,450		\$168,875	\$4,727			\$312,052
South Coastal	\$0		\$131,349	\$15,182			\$146,531
TOTAL	\$3,034,100	\$200,000	\$3,539,329	\$164,616	\$300,000	\$26,000	\$7,264,045

Information Source:

DTA

DTA

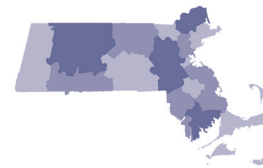
DTA

DTA

DTA

DTA

DTA



Funding Notes

**Table 7: Transitional Workforce: (continued)
Senior Community Service Employment Program (SCSEP)**

Note: Resources in this table are shown by county rather than by workforce area.

The U.S. Department of Labor (USDOL) funds SCSEP under the Older Americans Act of 1965, as reauthorized in 2000, to provide low-income individuals 55 years or older with subsidized work experience and community service training leading to unsubsidized employment. In FY2004, Massachusetts was allotted 1,309 SCSEP participation slots (individuals to be trained) at a unit cost of \$7,155/year (unadjusted for regional cost differences) to be administered through six service providers. The distribution of SCSEP funds/slots to counties is determined based on the senior population in the census data of each county. Individuals age 55 and over who have incomes at or below 125% of the poverty level are eligible to participate in SCSEP programs. The Older Americans Act requires that eligible persons have reasonably equal geographical access to the SCSEP. The term “equitable share” refers to the number of eligible SCSEP positions allocated within an area, based on census information, and the “difference with equitable share” is the discrepancy between the number of allocated positions and filled positions. New and vacant positions within the state are reallocated to reduce or eliminate such discrepancies. The six providers include one state provider—the Massachusetts Executive Office of Elder Affairs (EOEA)—and five national providers: 1) Senior Services of America, Inc., 2) Operation ABLE, 3) Experience Works, Inc., 4) SER-Jobs for Progress National, Inc., and 5) the National Asian Pacific Center on Aging. There is at least one provider in every county. Funding to the national providers is awarded directly by USDOL and administered independently by these organizations.

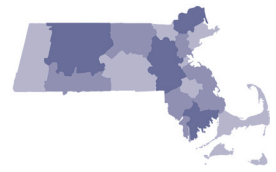
FY2004 Workforce Investment Resources for Local Service Delivery

Table 7: Transitional Workforce Senior Community Service Employment Program (SCSEP)

County *	SCSEP Equitable Share	State Allotment Executive Office of Elder Affairs Local Contractors		National SCSEP Grantees					Massachusetts SCSEP TOTALS		Difference from Equitable Share		
		Resources	#	Senior Service America, Inc.	Operation ABLE	Experience Works, Inc.	SER - Jobs for Progress	National Asian Pacific Center on Aging	Resources	#		Resources	#
Barnstable County	52		48	\$343,440							\$343,440	48	-4
Berkshire County	35	\$193,185	27			\$214,650	30				\$407,835	57	22
Bristol County	144	\$85,860	12					\$1,101,870	154		\$1,187,730	166	22
Dukes County	3			\$21,465	3						\$21,465	3	0
Essex County	154	\$250,425	35	\$729,810	102	\$57,240	8				\$1,037,475	145	-9
Franklin County	15			\$271,890	38	\$35,775	5				\$307,665	43	28
Hampden County	113	\$286,200	40	\$543,780	76						\$829,980	116	3
Hampshire County	23	\$42,930	6			\$164,565	23				\$207,495	29	6
Middlesex County	232	\$465,075	65	\$414,990	58	\$28,620	4			\$50,085	\$1,481,085	207	-25
Nantucket County	1			\$21,465	3						\$21,465	3	2
Norfolk County	102	\$143,100	20	\$85,860	12			\$372,060	52	\$93,015	\$951,615	133	31
Plymouth County	79	\$150,255	21					\$715,500	100		\$865,755	121	42
Suffolk County	198	\$100,170	14	\$300,510	42					\$300,510	\$701,190	98	-100
Worcester County	161	\$193,185	27	\$636,795	89	\$171,720	24				\$1,001,700	140	-21
TOTAL	1,312	\$1,910,385	267	\$3,370,005	471	\$672,570	94	\$2,189,430	306	\$443,610	\$9,365,895	1,309	-3

Information Source: EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa EOEa

*Note: Resources in this table are shown by county rather than by workforce area.



Funding Notes

Table 8: Transitional Workforce: (continued)

Department of Housing and Community Development (DHCD)

Community Service Block Grants (CSBG) Funds—Employment and Training Activities

The federal Community Service Block Grant to Massachusetts provides funding to local Community Action Agencies (CAAs) to support the operations of community anti-poverty programs including health care, housing, child care, emergency assistance, food and nutrition, energy assistance, education and training, employment related activities, and program coordination and linkage activity.

Employment and training activities are authorized under CSBG but are not required. Though CAAs typically provide such programs, activities may be funded entirely through non-CSBG sources. There are 25 CAAs in Massachusetts, most of which reported employment and training activities supported by FY2004 CSBG funds. The number served by CSBG funded employment related programs represent individuals who received direct services and/or represent the total number served in programs that received operational support from CSBG funds, as reported by CAAs to the Department of Housing and Community Development.

Job Links

Job Links is an ongoing program implemented in 2000 that provides housing vouchers for families that engage in work or occupational training-related activities that lead to employment.

Moving to Work

Moving to Work is a demonstration project designed to foster economic self-sufficiency among families living in publicly subsidized housing. The demonstration, underway in Southern Worcester and in Greater Boston over the period 1999-2004, provides stipends of \$10,000 to working families. A portion of the stipend must be used for rent, a portion is held in escrow for the family, and a portion is used to provide work support needs.

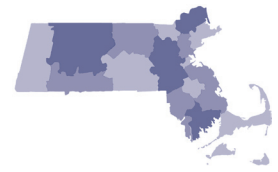
FY2004 Workforce Investment Resources for Local Service Delivery

**Table 8: Transitional Workforce
FY2004 Community Service Block Grants (CSGB) and Department of Housing and Community Development (DHCD) Employment Programs**

Workforce Area	CSBG Funds Spent on Employment & Training at CAAs	Additional Funds for Empl. & Trng. in CAA Budgets (non-add)*	Clients Obtaining or Upgrading Employment	Clients Completing Empl. Skills Certificate or Diploma	Clients Completing ABE or GED Programs	Job Links (HUD) Housing Vouchers for Work and Training	Moving to Work (HUD) Work Support Stipends	Total HUD Resources
	Resources	Resources	#	#	#	Resources	# Families	Resources
Berkshire County	\$30,454		2		6	\$101,246	23	\$101,246
Boston	\$627,008	\$1,151,846	1,772	339	419	\$5,725,650	399	\$359,128
Bristol County	\$45,820			332		\$868,772	86	\$868,772
Brockton Area	\$24,638		8	11	12	\$868,772	86	\$868,772
Cape and Islands			46	57	1	\$490,932	52	\$490,932
Central Mass.		\$89,719			24	\$1,593,336	197	\$293,832
Franklin/Hampshire	\$7,130		87		7	\$774,774	129	\$774,774
Greater Lowell			155	5	10	\$1,032,240	102	\$1,032,240
Greater New Bedford	\$43,908				28	\$585,916	58	\$585,916
Hampden County	\$31,510			816	100	\$1,501,500	250	\$1,501,500
Merrimack Valley	\$51,930	\$22,975	47	35	172	\$1,032,240	102	\$1,032,240
Metro North	\$72,799		11	118	3	\$1,047,550	73	\$1,047,550
Metro South/West	\$16,500	\$1,152,694	1,033	82	41	\$696,000	58	\$696,000
North Central Mass.	\$30,731	\$105,324	249	74	71	\$412,488	51	\$412,488
North Shore	\$59,558	\$76,028	137	376	169	\$1,831,720	181	\$1,831,720
South Coastal	\$5,921		2		10	\$959,690	95	\$959,690
Total	\$1,047,907	\$2,598,586	3,549	2,245	1,073	\$19,522,826	1,942	\$652,960

Information Source: DHCD/OCS DHCD/OCS DHCD/OCS DHCD/OCS DHCD/OCS DHCD/OCS DHCD

* Additional federal and state resources in Community Action Agencies budgets for employment and training; these dollars added to (Table 1) Summary as sources of funding are included in other tables.



Funding Notes

Table 9: Transitional Workforce: (continued)

Massachusetts Rehabilitation Commission

The **Vocational Rehabilitation (VR)** Program has greatly expanded its services over the years in response to the call for assistance from people with the most severe disabilities, once believed to be unemployable. With advances in public policy, social attitudes, and assistive technology, as provided by the Massachusetts Rehabilitation Commission (MRC), employment barriers facing persons with disabilities are not as great as they once were, but many still remain. Nonetheless, in FY2004, the MRC vocational rehabilitation program helped 2,812 people with disabilities get jobs and collectively earn millions of dollars during their first year of employment. With an average wage of more than \$11/hour, these motivated employees earned more than \$45 million in their first year of work and paid millions of dollars in taxes to the Massachusetts and Federal Treasuries. A total of 28,290 people were served and 2,812 people were successfully placed into employment opportunities through the Public Vocational Rehabilitation Program in FY 2004.

Massachusetts Department of Mental Health

The majority of Massachusetts Department of Mental Health (DMH) clients and others with mental illness in the community are unemployed or under-employed. To address this, DMH sponsors community-based programs to assist clients with achieving employment or educational objectives—both as a means of furthering a client’s recovery process and his or her economic well-being. DMH delivers these services to clients primarily by contracting with private vendors.

Services for Education and Employment (SEE)

The SEE program consists of 25 local projects in communities across the state. Enrollment is limited to DMH clients. Funding is over \$6 million dollars annually. The program strives to assist participants to secure employment; obtain work training; and/or deal with remedial, basic, or post secondary education needs. Clients are offered flexible, individualized supports with the goal of producing permanent employment with mainstream employers. Education or training placements are also offered with the intent of better preparing clients to enter into competitive employment. The individual SEE projects engage in active job development in their communities and form relationships with employers and mainstream employment, training, and educational systems external to the mental health community.

Other DMH Programs Not Included in Regional Summary

DMH’s **Community Support Clubhouses** provide members with a range of career counseling, job search, training, support, and placement services for obtaining and maintaining permanent, supported, or transitional employment. Clubhouses also serve as multi-service drop-in centers for DMH clients and other persons with mental illness living in the community. In addition to the more traditional job development, training, and employment services offered, each clubhouse operates under a “work ordered day” philosophy. Under this approach all members are expected to contribute to the operation of the clubhouse each day. This allows members—particularly those who are just beginning their recovery process, to develop appropriate life skills and work attitudes and abilities.

Programs of Assertive Community Treatment (PACT) programs have been developed across the state, a nationally proven model for service delivery to adult clients with serious mental illness. PACT proactively offers outreach and highly individualized, flexible community supports customized to meet each client’s individual needs, through comprehensive service teams. PACT services are delivered to individuals in their own place of residence by a team of staff, and are available as needed on a 24 hour, 7 days per week basis. A comprehensive services approach is used, which includes assisting clients with not only their mental illness but also with other needs, including successfully maintaining housing and households. If appropriate for the client, assistance with finding employment or education opportunities is also offered.

FY2004 Workforce Investment Resources for Local Service Delivery

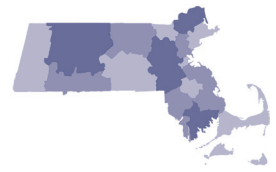
Table 9: Transitional Workforce FY2004 Massachusetts Department of Mental Health and Massachusetts Rehabilitation Commission

Workforce Area	Department of Mental Health Services for Employment and Education (SEE)				Massachusetts Rehabilitation Commission: Vocational Rehabilitation Program				
	Resources	# Served	# Employed	Resources	Resources	Resources	Resources	# Served	# Employed
Berkshire County	\$77,674	51	15	\$157,057	\$152,228	\$309,286	1,462	120	
Boston	\$1,230,287	378	120	\$693,850	\$587,285	\$1,281,135	2,762	203	
Bristol County	\$123,691	54	5	\$512,923	\$507,836	\$1,020,759	2,052	215	
Brockton Area	\$151,120	55	19	\$485,309	\$378,783	\$864,092	1,082	145	
Cape and Islands				\$322,167	\$208,971	\$531,139	535	98	
Central Mass.	\$616,136	98	25	\$791,772	\$675,708	\$1,467,480	3,380	306	
Franklin/Hampshire	\$197,287	42	6	\$312,915	\$307,070	\$619,985	1,208	121	
Greater Lowell	\$260,667	63	22	\$258,750	\$252,573	\$511,322	1,143	137	
Greater New Bedford				\$212,888	\$205,214	\$418,102	920	79	
Hampden County	\$133,226	30	5	\$1,093,700	\$995,324	\$2,089,024	3,516	296	
Merrimack Valley	\$508,969	59	30	\$617,603	\$512,927	\$1,130,530	1,510	160	
Metro North	\$237,082	156	31	\$471,015	\$464,436	\$935,451	1,361	231	
Metro South/West	\$931,561	189	65	\$530,747	\$520,532	\$1,051,278	1,481	247	
North Central Mass.	\$248,473	60	17	\$109,893	\$101,852	\$211,745	2,081	93	
North Shore	\$461,120	94	30	\$262,373	\$258,601	\$520,974	1,827	145	
South Coastal	\$757,906	177	48	\$489,444	\$491,366	\$980,810	1,719	172	
Sub-Total	\$5,935,199	1,506	438	\$7,322,405	\$6,620,708	\$13,943,113	28,039	2,768	
Statewide Employment Svcs				\$450,181	\$0	\$450,181	251	44	
Total	\$5,935,199	1,506	438	\$7,772,585	\$6,620,708	\$14,393,293	28,290	2,812	

Information Source: DMH

* Includes only resources for contracted services and individual purchase of services.

MRC



Homeless Employment Initiatives

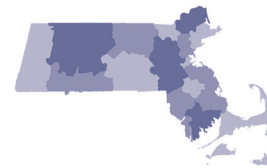
Most DMH-funded Community Support Clubhouses and Services for Education and Employment (SEE) programs provide employment-related services and supports to non-homeless, homeless, as well as formerly homeless persons. DMH sponsors focused homeless employment programs in Boston, Worcester, Springfield, Quincy and Framingham.

Two programs of special interest are:

Employment Connections is a noteworthy, DMH homeless employment program. Employment Connections (EC) is an interagency collaboration between DMH Metro-Boston and the Massachusetts Department of Workforce Development's Division of Career Services. EC is housed at JOB-NET, one of the One-Stop Career Centers in Boston. Because JOB-NET serves a diverse array of job seeking, disabled as well as non-disabled individuals, DMH clients are given an integrated job search and placement experience, which has been recognized as a valuable, empowering and confidence building process.

HomeWork Demonstration involves the partnership of DMH with the Job Net Career Center, the Boston Private Industry Council (PIC), Boston Office of Neighborhood Development (OND), the Metro Boston Housing Partnership (MBHP), and the Boston Emergency Shelter Commission, to help the PIC obtain a very competitive grant in FY 04 from HUD and the USDOL. The US Veteran's Administration (VA) is also involved. The employment component of the application was based on the Employment Connections program model. HomeWork is focused on providing housing and jobs to chronically homeless persons.

FY2004 Workforce Investment Resources for Local Service Delivery



Funding Notes

Table 10: Incumbent Workforce

Workforce Training Fund

The Workforce Training Fund (WTF), administered by the Department of Workforce Development's Division of Career Services, provides one-to-one matching grants to large and small businesses, labor and business organizations in Massachusetts to pay for training to upgrade the skills of their workforce. Since the first round of grants in March 1999, through FY2004, the fund has awarded \$81.4 million to 1,203 Massachusetts companies to train 125,800 Massachusetts workers. Applications are by deadline and are reviewed by an advisory panel of business and labor leaders.

Workforce Training Fund Express

The Workforce Training Fund (WTF) Express provides grants on a one-to-one matching basis to small business and labor organizations. The Express grants are accessed through an easy-to-complete online application and online training directory of pre-approved courses. The Express program features an open application period and quick turnaround. Maximum grant amount is \$15,000.

Layoff Aversion Management Assistance

A portion of the state's allotment for WIA Title I Rapid Response was used to provide management assistance to companies in order to prevent layoffs. The fund makes cash grants available initially up to \$10,000 for management consultants. The grants, which are matched dollar for dollar by the company, fund the cost of a turnaround expert who works directly with the company on a regular basis to devise solutions to chronic operating problems.

Extended Care Career Ladder Initiative (ECCLI)

The Extended Care Career Ladder Initiative, administered by Commonwealth Corporation, provides competitive grants to licensed nursing homes and health care providers to improve the overall quality of care to seniors and disabled individuals. ECCLI grants provide career ladder development and training to improve the clinical skills and job retention of direct care workers.

Nursing Career Ladder Initiative (NUCLI)

The Nursing Career Ladder Initiative, funded by the U.S. Department of Labor and administered by Commonwealth Corporation, is an effort to increase the number of nurses working in the Commonwealth. The initiative's goals are to add capacity to the state's nursing programs, to reduce the number of students leaving nurse education programs due to academic and personal struggles, and to provide career coaching to help individuals prepare for nursing degree programs.

H1B Grants

The H1B Program is a federal demonstration project funded through the U.S. Department of Labor, which provides grants for technical skill training to U.S. workers in order to fill high demand occupations currently filled by foreign workers admitted under the H1B visa category. H1B training funds come from employer-paid user fees charged for H1B visas. H1B grants generally provide training to employed workers but specific grants may also include provisions to allow training of unemployed workers.

Building Essential Skills through Training (BEST)

The BEST initiative supported industry-driven partnerships that helped address the workforce development needs of businesses by building workers' skills through education and training. The initiative pooled the resources of several state agencies to fund six projects that closed the gap between the skills employers need and the skills of incumbent workers.

FY2004 Workforce Investment Resources for Local Service Delivery

Table 10: Incumbent Workforce FY2004 Resources

Workforce Area	Workforce Training Fund Rounds 15, 16, 17		Workforce Training Fund Express Program		Rapid Response Layoff Aversion Management Assistance*		Extended Care Career Ladder Initiative (ECLLI)		Nursing Career Ladder Initiative (NUCLI)		USDOL H1B** Grants		BEST 1 Grants		Total Incumbent Workforce	
	Resources	# of Awards	# of Awards	# of Awards	Resources	# of Firms	Resources	# Served	Resources	# Served	Resources	# Served	Resources	# Served	Resources	# Served
Berkshire County	\$80,980	4	241	\$16,363	6	26			\$15,000	49					\$112,343	316
Boston	\$1,047,961	14	2,562	\$45,365	11	90	\$4,375	1	\$512,101	141			\$429,237	1,292	\$2,782,105	4,421
Bristol County	\$1,941,477	22	2,996	\$26,000	6	71			\$25,000	65			\$275,846	1,058	\$2,268,323	4,190
Brockton Area	\$426,620	6	565	\$9,295	2	7	\$7,500	2	\$0	0					\$591,578	695
Cape and Islands	\$417,850	4	420	\$16,160	3	67			\$456,796	202					\$1,121,959	739
Central Mass.	\$1,732,297	21	2,363	\$89,090	15	144	\$5,000	1	\$99,500	13	\$2,999,999	390			\$5,379,532	3,280
Franklin/Hampshire	\$379,865	4	630	\$8,637	5	72			\$200,000	36	\$69,230	27			\$818,094	825
Greater Lowell	\$745,043	13	955	\$29,000	5	119			\$0	0					\$1,016,238	1,209
Greater New Bedford	\$678,648	7	759	\$5,375	1	20			\$0	0					\$684,023	779
Hampden County	\$1,337,807	23	1,287	\$26,613	8	80	\$2,500	1	\$444,000	177	\$529,914	348			\$2,800,080	2,165
Merrimack Valley	\$499,975	8	1,058	\$17,123	4	9			\$10,000	23			\$180,824	55	\$1,026,706	1,365
Metro North	\$1,124,524	16	2,053	\$97,874	18	189			\$0	0			\$258,227	177	\$1,945,625	2,679
Metro South/West	\$2,134,841	32	2,415	\$210,884	35	201	\$7,500	2	\$308,952	153			\$369,515	260	\$3,480,859	3,293
North Central Mass.	\$429,645	7	688	\$27,275	5	32			\$24,856	52					\$484,290	786
North Shore	\$828,486	11	714	\$41,457	10	70			\$0	0					\$1,084,507	931
South Coastal	\$746,397	10	808	\$55,806	8	74			\$0	0					\$915,941	942
TOTALS	\$14,552,416	202	20,514	\$722,315	142	1,271	\$29,375	8	\$2,096,205	911	\$3,599,143	765	\$1,513,649	2,842	\$26,512,200	28,615

Information Source:

DCS

DCS

CommCorp

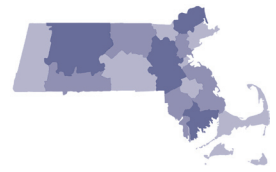
CommCorp

USDOL

CommCorp

* Funding was available for only a portion of the program year.

** H1B statewide grant for advanced technical skills is administered by the Central Massachusetts Regional Employment Board; workers may be served from any workforce area.



Funding Notes

Table 11: Adult Basic Education (ABE) and English for Speakers of Other Languages (ESOL)

The Adult and Community Learning Services (ACLS) unit at the Massachusetts Department of Education (DOE) manages state and federal funds to provide basic educational services to more than 23,000 adults in two major areas: 1) Adult Basic Education (ABE), basic literacy through General Education Development (GED) or alternative high school diploma; and 2) English for Speakers of Other Languages (ESOL), from native language literacy through English language fluency. DOE contracts with an average of 200 education providers across the state, including local education authorities (LEAs), community and state colleges, libraries, non-profit organizations/community based organizations (CBOs), correctional facilities, and others to provide services at the local level. These funds are broken down according to the 16 workforce investment regions in Table 11. The resources reported in FY2004 include only funding for direct services. Some additional types of funding, such as for GED Test Centers, were reported in prior years' Profiles.

Funding allocations to regions are based on census data that document the number of area residents who have not attained a high school diploma and the area's number of non-native English speakers. Decisions about funding to agencies in each local area are determined by a joint decision-making process between ACLS staff and staff from the local workforce development system. In addition to funds distributed to local areas by formula, DOE also funds family literacy, workplace education, citizenship, and volunteer programs through competitive bid processes.

FY2004 Workforce Investment Resources for Local Service Delivery

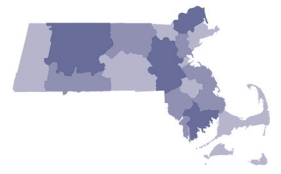
Table 1 1: Adult Basic Education (ABE) and English for Speakers of Other Languages (ESOL)

Workforce Area	ABE/ESOL Federal		ABE/ESOL State		ABE/ESOL Total		ABE		ESOL		Total		Number on Wait List**	
	Resources		Resources		Resources		# Served		# Served		# Served		# Served	
Berkshire County	\$467,707		\$961,110		\$1,428,817		560		152		712		64	
Boston	\$2,980,944		\$5,721,082		\$8,702,026		2,265		3,270		5,535		4,825	
Bristol County	\$803,048		\$1,427,619		\$2,230,667		801		419		1,220		555	
Brockton Area	\$102,500		\$963,217		\$1,065,717		289		588		877		2,667	
Cape and Islands	\$164,575		\$819,533		\$984,108		445		583		1,028		757	
Central Mass.	\$62,358		\$1,926,106		\$1,988,464		723		374		1,097		2,451	
Franklin/Hampshire	\$749,805		\$1,113,467		\$1,863,272		532		472		1,004		272	
Greater Lowell	\$198,136		\$905,131		\$1,103,267		426		642		1,068		79	
Greater New Bedford	\$614,768		\$779,044		\$1,393,812		327		446		773		947	
Hampden County	\$1,560,832		\$986,985		\$2,547,817		720		540		1,260		1,939	
Merrimack Valley	\$1,357,459		\$1,459,271		\$2,816,730		520		938		1,458		1,226	
Metro North	\$1,007,034		\$3,109,832		\$4,116,866		851		2384		3,235		4,318	
Metro South/West	\$389,516		\$1,937,191		\$2,326,707		629		1031		1,660		3,230	
North Central Mass.	\$1,082,946		\$325,118		\$1,408,064		386		383		769		565	
North Shore	\$887,951		\$519,220		\$1,407,171		614		414		1,028		875	
South Coastal	\$194,033		\$1,013,109		\$1,207,142		408		192		600		1,140	
TOTALS	\$12,623,612	DOE	\$23,967,035	DOE	\$36,590,647	DOE	10,496	DOE	12,828	DOE	23,324	DOE	25,910	DOE

Information Source:

* The resources reported in FY2004 include only funding for direct services.

** Wait list data is provided as of January 2005.



Funding Notes

Table 12: Higher Education

Higher Education Enrollments and Degrees Awarded

The Board of Higher Education provided Fall 2003 enrollment data for undergraduate and graduate students at the Commonwealth's public colleges and universities. In addition, information was provided on degrees awarded during FY2004 by public community colleges, state colleges, universities and graduate schools. The data shown in this table are based on the residence of students and graduates.

FY2004 Workforce Investment Resources for Local Service Delivery

**Table 12: Higher Education FY2004
FY2004 Enrollments (Fall 2003) and FY2004 Degrees Awarded, Massachusetts Public Colleges and Universities**

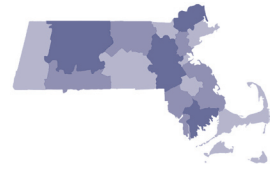
Workforce Area	Enrollment: Unduplicated Headcount			Degree Awarded				
	Undergraduate	Graduate	Total	Certificate*	Associate	Bachelor	Advanced**	Total
Berkshire County	3,564	196	3,760	76	236	274	57	643
Boston	10,694	1,105	11,799	147	404	670	245	1,466
Bristol County	8,138	939	9,077	106	429	677	230	1,442
Brockton Area	6,568	696	7,264	47	290	508	146	991
Cape and Islands	5,451	424	5,875	88	281	297	122	788
Central Mass.	8,049	1,780	9,829	190	529	1,088	392	2,199
Franklin/Hampshire	13,598	976	14,574	159	586	709	393	1,847
Greater Lowell	9,130	839	9,969	109	477	713	356	1,655
Greater New Bedford	14,145	1,612	15,757	78	271	467	120	936
Hampden County	14,186	2,071	16,257	261	1,086	980	235	2,562
Merrimack Valley	5,844	573	6,417	206	486	488	186	1,366
Metro North	8,984	1,167	10,151	170	623	974	354	2,121
Metro South/West	7,363	783	8,146	173	494	1,212	444	2,323
North Central Mass.	9,109	1,253	10,362	147	389	560	183	1,279
North Shore	13,543	1,513	15,056	152	404	701	291	1,548
South Coastal	10,303	1,123	11,426	65	305	902	319	1,591
TOTAL Massachusetts Residents	148,669	17,050	165,719	2,174	7,290	11,220	4,073	24,757
Out-Of-State & Unknown Students***	12,748	5,265	18,013	155	500	2,067	1,548	4,270
TOTAL All Students	161,417	22,315	183,732	2,329	7,790	13,287	5,621	29,027

Information Source: Board of Higher Education - HEIRS. Board of Higher Education - HEIRS.

* Certificate includes certificates of less than one year, one year up to two years, and two years or more.

** Advanced includes all Post-Baccalaureate Certificates, Certificates of Advanced Graduate Study, Masters and Doctoral Degrees.

*** Students with unknown zip codes are included in this sub-total. Fewer than 2% of students have unknown zip codes.



Funding Notes

Table 13: Higher Education (continued)

Higher Education Enrollments by CIP Code and Workforce Area—Fall 2003

This chart shows the number of post-secondary enrollments during the fall of 2003 according to areas of study (CIP code) and residences of students. The chart is based on the 2-digit series of the CIP taxonomy, which provides a general description of the content areas and topics associated with the instructional programs within a series. The purpose of the Classification of Instructional Programs (CIP) is to provide a taxonomic scheme that will support the accurate tracking, assessment, and reporting of fields of study and program completions activity. CIP was originally developed by the U.S. Department of Education’s National Center for Education Statistics (NCES) in 1980, with revisions occurring in 1985 and 1990. The 2000 edition of the CIP (CIP-2000) is the third revision of the taxonomy and presents updated instructional program classifications and descriptions.

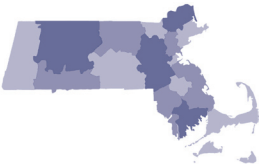
FY2004 Workforce Investment Resources for Local Service Delivery

Table 13: Higher Education FY 2004

Enrollments by CIP Code and Workforce Area—Fall 2003 Enrollments in Massachusetts Public Colleges and University by Instructional Program and Residence of Students

CIP Code	CIP Family	Enrollments by CIP Code and Workforce Area—Fall 2003														Total					
		Berkshire County	Boston Private Industry Council	Bristol	Brockton Area	Cape Cod and Islands	Central Mass	Franklin / Hampshire	Greater Lowell	Greater New Bedford	Hampden County	Merrimack Valley	Metro North	Metro South / West	North Central Mass		South Coastal	North Shore	MA Total	Out-of-State, Foreign, & Unknown	
00	Unknown	840	1,848	874	1,518	1,224	3,092	1,211	1,473	630	2,315	1,539	2,900	2,871	1,213	1,715	1,798	27,061	3,113	30,174	
01	Agriculture, Agriculture Operations, & Related Sciences	34	10	37	13	56	74	142	24	13	76	56	53	80	45	43	87	843	230	1,073	
02	Agricultural Sciences																				
03	Natural Resources And Conservation	51	18	20	12	79	58	146	13	23	53	19	32	63	39	53	28	707	158	865	
04	Architecture And Related Services	11	4	8	1	12	16	51	4	4	23	5	5	11	10	13	9	187	82	269	
05	Area, Ethnic, Cultural, And Gender Studies	0	37	55	8	5	1	39	5	57	6	4	27	32	5	20	4	305	68	373	
08	Marketing Operations/Marketing And Distribution																				
09	Communication, Journalism, And Related Programs	28	114	168	166	143	244	148	97	105	192	116	255	264	176	229	217	2,662	447	3,109	
10	Communications Technologies/Technicians And Support Services	2	6	20	5	8	126	33	44	3	109	47	32	101	97	19	10	662	41	703	
11	Computer And Information Sciences And Support Services	92	519	335	251	127	532	322	405	209	502	358	554	563	460	274	279	5,782	920	6,702	
12	Personal And Culinary Services	9	42	43	24	1	2	16	3	25	50	14	45	7	2	29	88	400	19	419	
13	Education	121	589	1,373	447	505	965	625	748	878	812	713	1,081	935	589	849	775	12,005	1,108	13,113	
14	Engineering	76	153	313	83	109	253	264	506	197	324	252	368	327	138	212	171	3,746	1,011	4,757	
15	Engineering Technologies/Technicians	42	136	138	70	60	340	141	236	135	445	279	163	308	166	135	75	2,869	221	3,090	
16	Foreign Languages, Literatures, And Linguistics	13	64	67	24	25	71	106	23	55	29	51	106	112	30	53	44	873	305	1,178	
19	Family And Consumer Sciences/ Human Sciences	4	31	41	77	9	79	83	5	10	251	16	69	224	180	67	148	1,294	71	1,365	
20	Vocational Home Economics																				
22	Legal Professions And Studies	4	77	17	19	56	31	42	80	8	12	87	103	104	91	38	126	895	124	1,019	
23	English Language And Literature/Letters	86	234	185	140	127	300	242	130	153	160	109	286	357	114	280	177	3,080	343	3,423	
24	Liberal Arts And Sciences, General Studies, And Humanities	846	2,776	1,800	1,447	806	3,008	2,213	2,289	1,345	3,107	2,196	3,130	2,831	1,704	1,716	2,528	33,742	2,085	35,827	

FY2004 Workforce Investment Resources for Local Service Delivery



Funding Notes

Table 14: Higher Education (continued)

Higher Education Degrees Awarded by CIP Code and Workforce Area—FY2004

This chart shows the number of degrees awarded during FY2004 according to areas of study (CIP code) and residences of students. The chart is based on the 2-digit series of the CIP taxonomy, which provides a general description of the content areas and topics associated with the instructional programs within a series.

FY2004 Workforce Investment Resources for Local Service Delivery

Table 14: Higher Education FY2004

Degrees Awarded by CIP Code and Workforce Area—FY2004 Degrees Awarded by Massachusetts Public Colleges and University by Instructional Program and Residence of Students

CIP Code	CIP Family	Berkshire County	Boston Private Industry Council	Bristol	Brockton Area	Cape Cod and Islands	Central Mass	Franklin / Hampshire	Greater Lowell	Greater New Bedford	Hampden County	Merrimack Valley	Metro North	Metro South / West	North Central Mass	South Coastal	North Shore	MA Total	Out-of-State, Foreign, & Unknown	Total	
		01	Agriculture, Agriculture Operations, & Related Sciences	8	3	7	3	13	11	35	1	4	19	11	12	13	17	8	12	177	59
02	Agricultural Sciences																				
03	Natural Resources and Conservation	7	6	5	4	16	14	38	3	5	24	6	6	20	8	11	4	177	66	243	
04	Architecture and Related Services	0	0	1	1	6	2	15	0	2	6	5	4	6	3	3	2	56	37	93	
05	Area, Ethnic, Cultural, and Gender Studies	0	13	0	2	1	0	3	2	1	2	3	12	7	1	3	0	50	9	59	
08	Marketing Operations / Marketing And Distribution	0	0	2	0	0	0	0	1	0	6	1	0	2	1	3	0	16	0	16	
09	Communication, Journalism, and Related Programs	3	17	30	36	25	55	41	24	18	79	32	49	77	27	54	52	619	135	754	
10	Communications Technologies/Technicians and Support Services	0	1	4	3	1	26	5	5	2	30	7	8	19	7	0	1	119	17	136	
11	Computer and Information Sciences and Support Services	14	60	53	40	23	103	47	102	29	108	100	92	81	98	45	40	1,035	307	1,342	
12	Personal and Culinary Services	17	3	11	3	0	1	12	2	17	31	8	7	0	0	2	39	153	14	167	
13	Education	51	154	241	132	151	360	173	173	99	265	164	275	300	132	283	236	3,189	589	3,778	
14	Engineering	20	18	46	10	18	38	37	168	30	48	37	38	42	18	35	26	629	288	917	
15	Engineering Technologies/Technicians	12	19	34	10	15	72	29	43	23	88	87	16	66	28	33	19	594	80	674	
16	Foreign languages, literatures, and Linguistics	7	17	9	10	10	16	26	5	12	6	9	29	28	6	15	14	219	75	294	
19	Family and Consumer Sciences/Human Sciences	1	5	8	2	5	7	6	1	4	2	2	8	23	34	4	18	130	23	153	
20	Vocational Home Economics	0	2	6	8	0	3	15	0	3	32	0	1	16	0	9	0	95	3	98	
22	Legal Professions and Studies	0	14	4	6	18	13	12	17	3	1	18	24	33	28	10	35	236	34	270	
23	English Language and Literature/Letters	22	50	43	31	21	58	48	30	34	49	17	51	62	31	68	33	648	104	752	
24	Liberal Arts and Sciences, General Studies and Humanities	78	110	136	90	68	149	253	158	80	359	125	149	181	110	83	128	2,257	168	2,425	
26	Biological and Biomedical Sciences	19	32	30	28	7	57	38	30	26	45	17	50	58	23	34	28	522	118	640	
27	Mathematics and Statistics	4	4	4	10	4	14	10	10	7	13	3	11	13	7	14	8	136	32	168	
30	Multi/Interdisciplinary Studies	9	6	6	0	8	17	53	2	2	23	1	2	13	2	7	1	152	29	181	
31	Parks, Recreation, Leisure, and Fitness Studies	9	5	16	13	9	9	39	12	8	50	9	9	25	7	15	20	255	105	360	



Table 14: Higher Education FY2004 Continued

Degrees Awarded by CIP Code and Workforce Area—FY2004 Degrees Awarded by Massachusetts Public Colleges and University by Instructional Program and Residence of Students

CIP Code	CIP Family	Workforce Area											Total							
		Berkshire County	Boston Private Industry Council	Bristol	Brockton Area	Cape Cod and Islands	Central Mass	Franklin / Hampshire	Greater Lowell	Greater New Bedford	Hampden County	Merrimack Valley		Metro North	Metro South / West	North Central Mass	South Coastal	North Shore	MA Total	Out-of-State, Foreign, & Unknown
38	Philosophy and Religious Studies	4	1	3	3	4	2	10	4	1	6	0	7	5	2	3	6	61	15	76
40	Physical Sciences	2	14	14	5	3	17	41	21	4	8	9	22	19	9	13	12	213	121	334
41	Science Technologies/Technicians	0	3	1	0	0	1	0	18	1	1	4	5	8	0	0	4	46	2	48
42	Psychology	20	83	85	53	35	134	57	65	56	85	36	104	138	55	103	68	1,177	197	1,374
43	Security and Protective Services	35	61	49	71	24	69	63	95	31	185	81	118	71	50	63	97	1,163	72	1,235
44	Public Administration and Social Service Professions	5	42	39	34	6	53	22	4	27	37	12	37	32	50	25	51	476	38	514
45	Social Sciences	65	101	91	71	47	91	110	60	66	102	58	138	194	38	120	81	1,433	317	1,750
46	Construction Trades	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	1	2
47	Mechanic and Repair Technologies/Tech-nicians	0	1	0	0	0	8	5	2	0	11	1	1	1	7	1	0	38	2	40
48	Precision Production	0	2	0	0	1	1	2	10	0	0	1	8	12	1	0	0	38	4	42
49	Transportation and Materials Moving	0	1	2	5	2	2	0	1	1	1	2	3	0	1	4	6	31	27	58
50	Visual and Performing Arts	14	112	54	29	30	67	81	64	43	102	66	109	107	41	70	67	1,056	219	1,275
51	Health Professions and Related Clinical Sciences	89	212	181	102	134	341	223	205	124	320	204	264	267	217	182	223	3,288	319	3,607
52	Business, Management, Marketing, and Related Support Services	121	272	222	173	79	351	275	298	169	412	223	425	346	209	250	210	4,035	603	4,638
54	History	7	22	5	3	4	37	22	19	4	6	7	27	38	11	18	7	237	41	278
	Total	643	1,466	1,442	991	788	2,199	1,847	1,655	936	2,562	1,366	2,121	2,323	1,279	1,591	1,548	24,757	4,270	29,027

Information Source: Board of Higher Education

FY2004 Workforce Investment Resources for Local Service Delivery

Funding Notes

Table 15: Workforce Investment Boards Comparison of FY2002, FY2003, and FY2004 Investments for Programs Listed in FY2002 Profiles

Table 15 compares the resources by workforce segments as reported in the FY2002, FY2003, and FY2004 Workforce Investment Profiles. Cross-year comparisons should be made with caution, however, as, in addition to actual changes in available resources, there are reporting differences in the way that some programs have been included in the Profiles across the three years.

	FY2002		FY2003		FY2004		FY2004 - FY2003	
	\$	%	\$	%	\$	%	Difference	%
Emerging Workforce	\$31,028,665	14.5%	\$72,884,982	28.7%	\$42,546,629	18.2%	-\$30,338,353	-41.6%
Transitional Workforce	\$112,523,581	52.5%	\$114,538,293	45.0%	\$128,335,905	54.8%	\$13,797,612	12.0%
Incumbent Workforce	\$32,958,369	15.4%	\$28,649,143	11.3%	\$26,511,903	11.3%	-\$2,137,240	-7.5%
ABE/ESOL	\$37,664,540	17.6%	\$38,268,292	15.0%	\$36,590,647	15.6%	-\$1,677,645	-4.4%
TOTAL	\$214,175,155	100%	\$254,340,710	100%	\$233,985,083	100%	-\$20,355,627	-8.0%

The following highlights the major reporting issues, e.g., a program included in FY2004 Profiles but omitted from previous Profiles.

Emerging Workforce

The FY2002 Profiles did not include Career and Technical Education resources. Approximately \$16 million in funding for these programs is included in the FY2003 and FY2004 totals.

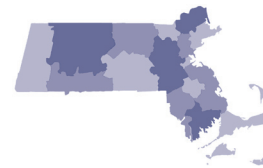
The FY2003 Profiles included an estimated \$30 million for MCAS remediation and academic support. While \$9.75 million was available in FY2004 for such MCAS support, only the \$1.9 million for “Work and Learning” activities has been included in the FY2004 Profiles.

If only the MCAS “Work and Learning” resources for FY2003 are included in the FY2003 Emerging Workforce total, the exclusion of the \$28.5 million in non-Work and Learning MCAS resources would result in a FY2003 total of \$44.4 million, instead of the \$72,884,982 reported above. The decrease in FY2004 would be a more modest \$1.8 million, or about 4% from FY2003.

Transitional Workforce

The FY2002 and FY2003 Profiles did not include MRC’s Vocational Rehabilitation resources for contracted and purchased services. An amount of almost \$14.4 million is included in the FY2004 totals.

If the MRC resources are excluded from the FY2004 totals, the funding for transitional workforce actually declined slightly by \$600,000, about half of one percent of the FY2003 resources.



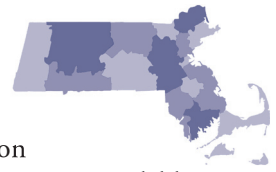
Acronyms and Glossary

ABE	Adult Basic Education includes reading and math literacy instruction, preparation for a General Education Diploma (GED) and language instruction for English for Speakers of Other languages (ESOL).
CommCorp	Commonwealth Corporation
DCS	The Department of Workforce Development's Division of Career Services manages a range of workforce development programs. DCS oversees the Commonwealth's network of One-Stop Career Centers.
DET	The Division of Employment and Training has become the Division of Career Services and the Division of Unemployment Assistance.
DMH	Department of Mental Health
DOE	Department of Education
DTA	Department of Transitional Assistance, administrator of TANF programs
DUA	The Department of Workforce Development's Division of Unemployment Assistance, formerly part of DET, administers the Unemployment Insurance program, the Medical Security Plan, and produces Massachusetts' jobs and economic data.
DWD	Department of Workforce Development
ECCLI	Extended Care Career Ladder Initiative
EOEA	Massachusetts Executive Office of Elder Affairs
EOTC	Massachusetts Executive Office of Transportation and Construction
ES	Employment Services provided by the One-Stop Career Centers under WIA Title III (Wagner-Peyser)
ESP	Employment Services Program, administered by the Department of Transitional Assistance, provides employment and training services for recipients of TANF.
ESOL	English for Speakers of Other Languages
H1B	Grants for the development of incumbent worker skills; designed to reduce the number of applications for USDOL certifications of employer needs to hire workers who are not US citizens.
MCAS	Massachusetts Comprehensive Assessment System used to assess the math and language skills of K-12 students
MCAS Remediation	Academic support assistance provided by DOE to local schools to support remediation for high school students who have failed or are at risk of failing MCAS tests
MRC	Massachusetts Rehabilitation Commission, administrator of the Vocational Rehabilitation program

FY2004 Workforce Investment Resources for Local Service Delivery

OSCC	One-Stop Career Center
SCSEP	Senior Community Service Employment Program
TRA	Trade Readjustment Assistance provides extended unemployment insurance benefits to workers who lost jobs to due an increase in imports, as certified by USDOL.
TAA	Trade Adjustment Assistance provides education, training and support services to workers from certified companies.
TANF	Transitional Assistance for Needy Families, federally funded assistance for families in transition
UI	Unemployment Insurance
UI Claimants	Unemployed workers with open claims for Unemployment Insurance benefits
WIA Title I	The portion of the Workforce Investment Act under which employment and training activities are provided to economically disadvantaged adults and youth, and to dislocated workers
WIA Title II	The portion of the Workforce Investment Act under which Adult Education and Literacy activities are authorized
WIA Title III	The portion of the Workforce Investment Act under which Wagner-Peyser Employment Service activities are authorized
WIA Title IV	The portion of the Workforce Investment Act under which the Rehabilitation Acts of 1998 are authorized
WIA	Workforce Investment Act of 1998, federal legislation providing a framework for the nation's workforce preparation and employment system
WTW	Welfare to Work programs funded by the U.S. Department of Labor in the late 1990s as part of the welfare reform that included passage of the TANF Act

FY2004 Workforce Investment Resources for Local Service Delivery



The “Regional Workforce Investment (WI) Profiles” is an annual publication providing information on workforce development programs in the Commonwealth of Massachusetts. Current and previous version are available at www.commcorp.org/cre/workforce.html. The Department of Workforce Development’s Division of Career Services issues additional publications titled “Regional Labor Market Information (LMI) Profiles,” which provide information for each region’s employment and demographic trends. To view the Regional LMI Profiles series for the state or a particular region, go to www.detma.org/fplmiforms1.htm.

Feedback

Please direct all comments and feedback to:

Gene White
Center for Research and Evaluation
Commonwealth Corporation
The Schrafft Center
529 Main Street, Suite 110
Boston, MA 02129

gwhite@commcorp.org

FY2004 Workforce Investment Resources for Local Service Delivery

Regional Workforce Investment Profiles

The Regional Workforce Investment Profiles is an annual publication that is part of a series of “Regional Workforce Profiles” publications. The Regional Workforce Investment Profiles are produced by an Interagency Workgroup of state agencies, facilitated by Commonwealth Corporation, under the auspices of the Massachusetts Workforce Investment Board (MWIB) and the Department of Workforce Development.

Participating Agencies and Organizations:

- Board of Higher Education
- Commonwealth Corporation
- Department of Business and Technology
- Department of Education
- Department of Housing and Community Development
- Department of Mental Health
- Department of Transitional Assistance
- Department of Workforce Development (DWD)
- DWD’s Division of Career Services
- DWD’s Division of Unemployment Assistance
- Executive Office of Elder Affairs
- Local Workforce Investment Boards
- Massachusetts Commission for the Blind
- Massachusetts Rehabilitation Commission
- Massachusetts Workforce Alliance
- Massachusetts Workforce Board Association
- Massachusetts Workforce Investment Association
- Massachusetts Workforce Investment Boards
- U.S. Department of Labor